## 2016-2017 Assessment Cycle COLA\_Mass Communication BA - Journalism

## Mission (due 1/20/17)

## **University Mission**

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

## **University Values**

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

#### **University Vision**

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

## College / Department / Program Mission

#### **College Mission**

Provide the college mission in the space provided. If none is available, write "None Available in 2016-2017." The College of Liberal Arts is dedicated to the advancement of knowledge through teaching, research, and service. The College teaches students to think critically, applying scientific principles and intellectual schema to understand human behavior and society in a diverse world, to express ideas and ideals in a variety of forms, and to understand themselves and others as members of regional and global communities. The intellectual and creative foundations of this enterprise are written and oral communication, analytical and reasoning skills, and the ability to solve problems creatively. Each departmental curriculum presents perspectives from the past, provides an understanding of the present and directs attention to the challenges of the future. As active researchers, faculty in the College work to advance the frontiers of knowledge and our understanding of humanity and the world we live in, and to use that knowledge and understanding to improve the human condition.

## **Department / Program Mission**

Provide the department / program mission in the space provided. If none is available, write "None Available in 2016-2017".

#### Mission

The Department of Communication embraces the mission and values of ACEJMC and UL Lafayette, to provide students with an exceptional educational experience that is (a) informed by diverse worldviews; (b) grounded in understanding of historical tradition; and (c) engaged with an ever-broadening spectrum of cultural perspectives in modern global society. The Department executes its mission by developing leaders, innovators and scholars who are well equipped to take part in improving the human condition.

#### Values

To fulfill this mission, the Department applies ACEJMC and University values to the rich diversity of professional, scholarly and civic interests that drive our field of study:

• Equity: We cultivate scholars and professionals who exemplify ethics, responsibility and accountability as they strive to

achieve and protect fair treatment and justice for all.

• Integrity and Responsible Professionalism: We require stakeholders to demonstrate character, honesty and trustworthiness; and to demonstrate understanding of and appreciation for the principles of free speech, a free press, and the role of communication professionals in ethically shaping societal discourse.

• Intellectual Curiosity, Creativity and Research: We encourage personal, scholarly and professional growth by guiding students' pursuit of knowledge for its own inherent value; and by inspiring in them the creativity and critical thinking skills to serve others by transcending established ideas.

• Tradition, Pluralism and Respect: We celebrate the worth and distinctiveness of local, regional and global cultures even as they converge in creating a welcoming learning environment of respect, empathy and esteem for all.

• Transparency and Collaboration: We communicate and share information openly and readily in a spirit of teamwork and collegiality.

• Sustainability: We continually adapt to keep pace with the dynamic nature of modern, interactive media and to utilize resources in a forward-looking fashion that meets present and future needs effectively.

## Vision

The Department envisions becoming a top-ranked program among its peers in the Southeastern United States in terms of retention, matriculation and professional job placement post-graduation. To achieve this vision, the department will effectively communicate its offerings and achievements to regional, national and international audiences.

## Assessment Plan (due 1/20/17)

## Assessment List (Goals / Objectives, Assessment Measures and Criteria for Success)

## **Assessment List**

Goal/Objective	Graduating seniors should build specialized portfolios that reflect their ability to apply the knowledge obtained in the program.						
Legends	SLO - Student Learn	SLO - Student Learning Outcome/Objective (academic units);					
Standards/Outcomes							
Assessment Measures							
	Assessment Measure	Criterion	Attachments				
	Direct - Portfolio	At least 80% of students score a B or better in their areas of expertise.					

Goal/Objective	Graduating seniors demon level work in their profession	strate to internship supervisors they have the skills nee on.	eded for entry-
Legends	SLO - Student Learning Or	utcome/Objective (academic units);	
Standards/Outcomes			
Assessment Measures			
	Assessment Measure	Criterion	Attachments

Direct - Internship Evaluation	At least 80% of students score a B or better in their areas of expertise.	

Goal/Objective	Students should man	tudents should master writing and be proficient in grammar, spelling, and punctuation.					
Legends	SLO - Student Learr	ning Outcome/Objective (academic units);					
Standards/Outcomes							
Assessment Measures							
	Assessment Measure	Criterion	Attachments				
	Direct - Pre/Post Test	At least 80% of students improve their performance in the post-test and/or score C or better.					

Goal/Objective	To provide the program with graduating seniors' feedback on their academic experience in the program.						
Legends	SLO - Student Lear	SLO - Student Learning Outcome/Objective (academic units);					
Standards/Outcomes							
Assessment Measures							
	Assessment Measure	Criterion	Attachments				
	Indirect - Exit Interviews	At least 80% of responses should indicate satisfaction with the program.					
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## Results & Improvements (due 9/15/17)

## **Results and Improvement Narratives**

Assessment List Findings for the Assessment Measure level for Graduating seniors should build specialized portfolios that reflect their ability to apply the knowledge obtained in the program.

Goal/Objective	Graduating seniors should build specialized portfolios that reflect their ability to apply the knowledge obtained in the program.
Legends	SLO - Student Learning Outcome/Objective (academic units);

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Standards/Outcomes							
Assessment Measures							
	Assessment Measure		Crite	erion			
	Direct - Portfolio		At least 80% of students score a B or better in their areas of expertise.				
Assessment Findings							
	Assessment Measure	Criterion	on Summary		Attachments of the Assessments	Improvement Narratives	
	Direct - Portfolio	Has the criterion A least 80% students score a B better in their area of experti been met yet? Not met	6 of 8 or as ise.	Six students submitted portfolios for review. Portfolios received C- range scores for clarity of writing, AP style, quality of quotes, quality of sources, background information, quantity and quality of work in the portfolio. The quality of leads and aesthetics of writing averaged the lowest scores - 13 and 13.17, respectively, corresponding to letter grades of D.		- Assessment Process: Continuous monitoring: Journalism faculty should meet to determine ways to improve the portfolio scores pertaining to lead writing and aesthetics while continuously monitoring scores on other items.	

# Assessment List Findings for the Assessment Measure level for Graduating seniors demonstrate to internship supervisors they have the skills needed for entry-level work in their profession.

Goal/Objective	Graduating seniors demonstrate to internship supervisors they have the skills needed for entry-level work in their profession.				
Legends	SLO - Student Learning Out	come/Objective (academic units);			
Standards/Outc omes					
Assessment Measures					
	Assessment Measure	Criterion			
	Direct - Internship Evaluation	At least 80% of students score a B or better in their areas of expertise.			

Assessm ent Measure	Criteri on	Summa ry	Attachments of the Assessments	Improvem ent Narrative s
Direct - Internship Evaluatio n	Has the criterio n At least 80% of student s score a B or better in their areas of experti se. been met yet? Met	Eight journalis m students complet ed internshi ps in the Spring 2017 semeste r. Internshi p supervis ors were asked to evaluate their interns on a 5 point scale ranging from F(0) to A(4.0). Seven students received an A; one students average d 3.64; therefor e the criterion was met.	2016_2017_Journalism_Intern_Evaluation_Form Responsesxlsx	5

Assessment List Findings for the Assessment Measure level for Students should master writing and be proficient in grammar, spelling, and punctuation.

Goal/Objective	Students should master writing and be proficient in grammar, spelling, and punctuation.							
Legends	SLO - Student L	earning	g Outcor	ne/Objective (acad	demic units);			
Standards/Outcomes								
Assessment Measures								
	Assessment Measure		Criteri	on				
	Direct - Pre/Po Test	ost		t 80% of students score C or better.	improve their performance in the	e post-test		
	Assessment Measure	Criter	ion	Summary	Attachments of the Assessments	Improvement Narratives		
		studer improv perfor in the test ar score	on At 30% of nts ve their mance post- nd/or C or . been	A total of seven journalism students were enrolled in the writing course in the Spring 2017 semester. Their scores on the writing test ranged from a minimum of 68 to a maximum of 92, with a mode of 92 (n = 2). Analyzing the top 80% of the scores revealed that the average grade was 88%, corresponding to a high-range B, which meets the objective and the target for this measure.	212_exit_exams_SP_17.docx 212_Students_for_SACS.xlsx			

# Assessment List Findings for the Assessment Measure level for To provide the program with graduating seniors' feedback on their academic experience in the program.

Goal/Objective	To provide the program with graduating seniors' feedback on their academic experience in the program.							
Legends	SLO - Student Learning Outcome/Objective (academic units);							
Standards/Outcomes								
Assessment Measures								
	Assessment I	Measure	Crit	erion				
	Indirect - Exit Interviews			east 80% of responses s gram.	hould indicate satisf	action with the		
Assessment Findings								
	Assessment Measure	Criterior	1	Summary	Attachments of the Assessments	Improvement Narratives		
	Indirect - Exit Interviews	Has the criterion least 80% response should indicate satisfacti with the program been me yet? Met	% of es ion	Journalism students were asked, "How would you evaluate your entire educational experience in the Communication Department?" Responses were measured on a 4- point scale (1 =Poor, 2 = Fair, 3 = Good, 4 = Excellent). Five Journalism students responded; two with "Fair," two with "Excellent. The top 80% had a mean score of 3.0, indicating the objective was met.	Exit_Surveys.sav	- Assessment Process: Continuous monitoring: The exit survey data collection process itself can be improved. For the school year 2017- 2018 the UL Office of Institutional Assessment has announced services that include developing and/or administrating various student surveys and analyzing and distributing data from these surveys to campus departments. Institutional Assessment can also assist the department with internal survey needs. Moving forward, the Department will enhance its		

		relationship with the OIA and explore how the OIA's resources can better serve departmental assessment and accreditation process, particularly exit surveys.

## Reflection (Due 9/15/17)

Reflection

## 1) How were assessment results shared in the unit?

Please select all that apply. If "other", please use the text box to elaborate. Distributed via email Presented formally at staff / department / committee meetings Discussed informally (selected) Other (explain in text box below) (selected)

Met with interim sequence chair to discuss corrections or changes to report.

## 2) How frequently were assessment results shared in the unit?

Frequently (>4 times per cycle) Periodically (2-4 times per cycle) Once per cycle (selected) Results were not shared this cycle

## 3) With whom were assessment results shared?

Please select all that apply. Department Head (selected) Dean / Asst. or Assoc. Dean Departmental assessment committee Other faculty / staff

## 4) What were the measurable or perceivable effects on your current (2016-2017) findings based on prior action plans (created in 2015-2016)?

Portfolio scores improved from the 2015-2016 assessment cycle.

## 5) What has the unit learned from the current assessment cycle?

Issues with lead writing and aesthetics of writing continue to produce low scores and must be addressed.

## **Attachments**

## Attachments

Upload any supporting documents related to your assessment plans, results, or improvements. Documents may include rubrics, survey questions, reports, etc. There is no limit to the number of documents you can upload.

Click "Select File" to upload document(s)

Exit\_Surveys.sav 2016\_2017\_Journalism\_Intern\_Evaluation\_Form\_\_Responses\_.xlsx Journalism\_Tables.xlsx Journalism\_portfolio\_evaluators.docx GSP\_POST\_TESTS\_BY\_SEQUENCE\_AND\_MAJOR.sav